ISMS Policy

Information security is concerned with the confidentiality, integrity, and availability of data regardless of the form the data may take electronic, print, or other forms.

Freightways Information Services (FIS) is an internal services provider of IT infrastructure, application development, IT architecture governance, IT project management, Cyber security and compliance advisory services to the businesses within the Freightways group with their head office situated at 32 Botha Road, Penrose, Auckland, New Zealand.

FIS undertake a risk-based approach to Information security by implementing a suitable set of controls, via policies, standards, guidelines, processes, procedures. These controls once established are monitored, reviewed, and iteratively improved, to ensure that business and information security objectives are met.

This policy applies to all information that is physically or electronically generated, received, stored, printed, filmed, or keyed on FIS managed IT applications and systems, and to all personnel employed or contracted to in scope businesses.

The policy covers the following major areas:

- Organisation Controls
  - Project Management
  - Incident Management
  - Vendor Management
  - Business Continuity Management
  - Legal and Regulatory Requirements
- People Controls
  - Competence, Screening
  - Onboarding, Offboarding Management
  - Security Awareness and Training
- Physical Controls
  - Physical Access Management
- Technological Controls
  - Identity, Access Management
  - Data Protection
  - Vulnerability Management
  - Software Development
  - Change Management

FIS is committed to continuous improvement of information security management system and maintaining our legal, regulatory, and contractual obligations to our interested parties. The policy is directly aligned with the Information Security Industry standard AS/NZS ISO/IEC 27001:2022

Approved by Matthew Cocker, CIO

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